



## Guidelines on How to Apply for Checking of Assessment Results via MyFuture

## **Important Notes:**

- An application fee of HK\$500 will be charged for checking assessment results of EACH course. The fees charged are non-refundable unless the applicant receives an upgrade in his/her final grade for the course.
- 2) The course(s) applied for checking of assessment results will be checked for procedural irregularity or technical error (e.g. errors in the recording, collating or aggregation of marks/grades) in the determination of the final course grade(s).
  - a) For Examination component: the examination script and marksheet will be checked for procedural/technical errors such as arithmetical errors, unmarked questions and wrong mark entries;
  - b) For Continuous Assessment component: unmarked assignments<sup>#</sup>, arithmetical errors and wrong mark entries in the marksheet will be checked.
- The checking of assessment results does not entail academic re-assessment of any materials or coursework presented by students.
- 4) Students who decide to make an application for checking of assessment result should note that the outcome of upgrading and downgrading of the final course grade is equally possible.
- 5) The College Office will notify students of the checking results by email normally around three weeks from the date of receiving the application. However, it may take at least four weeks for courses offered by the Faculty of Science of HKU.
- 6) The decision reached after the checking shall be final.
- 7) For enquiry, please contact Examination Team at 3762 2372.

<sup>#</sup> only for those assignments which have been submitted to the lecturer on or before the designated deadline but are found being lost/unmarked.

**Notes for Online Application Procedures:** 

(1) The online application should be operated via Google Chrome.

(2) The payment transaction will pop-up in a separate window. In case you click on a button or a link but nothing happens, please check if the address bar is marked Pop-up blocked. If that is the case, you need to turn off the pop-up blocker to allow pop-ups.

(3) Application fee can be paid by VISA, Mastercard or PPS.



Step 1 – For applying checking of assessment results, please access to **MyFuture** via Learner Portal. By clicking the "Learner" at the HKU SPACE CC website (<u>http://hkuspace.hku.hk/cc</u>), you will be directed to the <u>Learner Portal</u> login page.



Step 2 – In the login page of *Learner Portal*, click "Sign In" button. To login, type your Student ID number and password, and then "Login" button.



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Step 3 – In the *Learner Portal*, go to "My Resource" tab and then click the paths (<u>Community College ></u> <u>Student Self-service > MyFuture</u>) to access *MyFuture*.

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Step 4 – Under the section of MyFuture, select the link of "Apply for Checking of Assessment Results and Payment Online"

Learner Portal	Hi, Log Out 😝
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G coople My Resources Community College > Student Self-service	
SOUL	SCORE (Student and Course Record System) manage and update personal information, view your class timetable, examination schedule and assessment results
2.0 Assessments and Examinations	<ul> <li>SOUL 2.0 download teaching notes, view announcements posted by teachers and assignment submission</li> </ul>
Consultation Booking	<ul> <li>MyFuture (Remarks: Please use Google Chrome for better browsing experience.)</li> <li>Apply for Transcript(s) and make payment online</li> <li>Apply for Checking of Assessment Results and Payment Online</li> <li>Apply for Checking of Assessment Results and Payment Online</li> <li>Apply for Windmawal study from the Conege</li> <li>Locker Application</li> </ul>





Step 5 – You will be diverted to the page of "Application for Checking Assessment Results", click the link "Make An Application".

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Step 6 – Read the Notes ad Application Procedures. Click the checkbox to confirm you have read through and accept the notes.

Notes and Application Procedures
<ol> <li>Completed applications should reach the College Office within 7 calendar days from the release date of assessment results.</li> </ol>
<ol> <li>An application fee of HK\$500 will be charged for checking assessment results of EACH course. The fees charged are non-refundable unless the applicant receives an upgrade in his/her final grade for the course.</li> </ol>
<ol> <li>The course(s) applied for checking of assessment results will be checked for procedural irregularity or technical error (e.g. errors in the recording, collating or aggregation of marks/grades) in the determination of the final course arade(c).</li> </ol>
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<ol> <li>The checking of assessment results does not entail academic re-assessment of any materials or coursework presented by students.</li> </ol>
<ol><li>Students who decide to make an application for checking of assessment result should note that the outcome of upgrading and downgrading of the final course grade is equally possible.</li></ol>
6. The College Office will notify students of the checking results by mail normally around three weeks from the date of receiving the application. However, it may take at least four weeks for courses offered by the Faculty of Science of HKU.
7. The decision reached after the checking shall be final.
<sup>#</sup> only for those assignments which have been submitted to the lecturer on or before the designated deadline but are found being lost/unmarked.
Please Click to Continue
I have read through and accept the notes indicated above.
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Step 7 – After clicking the checkbox to acknowledge the notes, you may fill in the course(s) information to be applied for checking of assessment result(s).

Please Click to Continue  I have read through and accept the notes indicated above.		
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Contact Us LOG OUT		





Step 8 – After select the payment method, a confirmation page will pop up. If the information is correct, press "OK" button to confirm. When you see a pop-up window reminding you **NOT to close the pop up browser during the transaction process**, press the "OK" button to carry on the payment transaction.

cc8.hkuspace.hku.hk says Please check the details of your online payment Type of Online Payment : Checking of Assessment Results	cc8.hkuspace.hku.hk says Please DO NOT close the payment browser (pop up browser) during the transaction process.
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Step 10(a) – If you choose to pay by PPS, enter your PPS Account Number and PPS Internet Password and click the "Submit" button.

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have read and hereby accept the	PPS Services General Terms and Conditions of Use.
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*If you don't have a PPS account yet, you may Terminal. For details, please click <u>here</u> .	create your PPS Account at any nearby PPS Registration

Step 10 (b) – If you choose to pay by credit card, enter your credit card number, expiry date and the 3-digit card verification number and click the "proceed" button.

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You are connected to a Secure Payment Page operated by Joint Electronic Tells Services Ltd. Your payment instruction will be securely transmitted to the bank for authorisation.	" <b>Jetc</b>	Card Type: Credit Card Number:
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Step 11 – If your payment is accepted, you will be diverted to the home page. Select "View Application Record(s) / Status" to check your application record.

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Step 12 – If your payment is accepted, the payment status will change to "Paid" and a Reference No. will be shown respectively. Click the Reference No. to check the application details.

Online Payment	No. of Application	Amount	Application Date	Payment Status	Ref. No.	
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